



BRAIN INJURY SERVICES OF NORTHERN ONTARIO

BILL OF RIGHTS

1. You have the right to be treated with courtesy and respect, free from mental, physical and financial abuse.
2. You have the right to give consent to or refuse to participate in services available from BISNO.
3. Your individuality will be respected including your ethnic, spiritual, linguistic, family and cultural preferences.
4. All information concerning your involvement with BISNO will be kept confidential. (See potential exceptions on the reverse of this form)
5. You have the right to participate in the development, implementation and evaluation of your Plan of Service and to recommend changes in how services are provided.
6. You have the right to access your file and to receive copies of any documents compiled by BISNO.
7. You have the right to be informed of the policies affecting the operation of the service, as well as, procedures for filing a complaint.

BISNO is committed to supporting individuals to exercise these rights. If at any time you feel your rights are being compromised, please contact the Clinical Director directly

Reviewed with: _____

Date: _____

BISNO: _____

*In accordance with the law BISNO is required to release private and confidential information under the following circumstances: cases of suspected child abuse, a medical emergency, a subpoena or summons is served by the court, a person arrives impaired and insists on driving or for reasonable belief that information is necessary to prevent serious injury or death.